

Q U I C K S T A R T G U I D E



iScan™ Duo

DUAL OUTPUT HIGH-DEFINITION VIDEO PROCESSOR

Unpack the box

- 1 Remove the components and iScan Duo from the box. Save the packing materials in case you need them later.**
- 2 Review the documentation for important information.**

Notice: The information contained on this Quick Start card, including but not limited to any product specifications, is subject to change without notice.

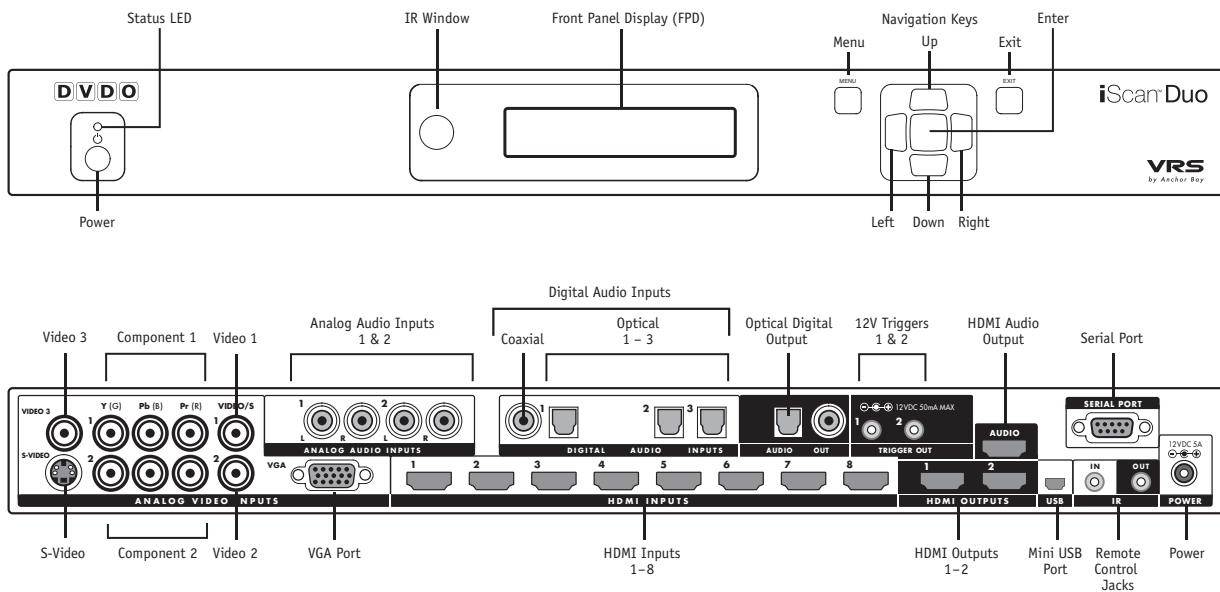
Check the components

- iScan Duo Video Processor
- Universal 12V@5A AC-to-DC Power Converter
- US IEC Power Cord (International Customers, consult your local authorized DVDO reseller)
- Remote Control
- iScan Duo Owner's Manual
- Serial Cable for Automation
- Rackmount Kit
- Std-A plug to Mini-B plug 5-pin USB cable

If any items are missing or damaged, please notify your dealer immediately.



Front and Back Panel



Quick Note

This Quick Start Guide has been created to assist you in the first step of setting up your iScan Duo system. It involves displaying the iScan Duo's On Screen Display (OSD) on your screen.

Using the iScan Duo's OSD allows the user to navigate the menu system, and lets the user know that the iScan Duo is sending a compatible signal to the display. If the OSD is not visible on the display's screen by pressing one of the sub-menu buttons on the remote control, then the iScan Duo's output must be configured to work with the input that is being used on the display. Following all of the steps provided should allow you to see the OSD.

To best set up your iScan Duo unit with your display, we recommend that you consult your iScan Duo Owner's Manual – Section 3 – Setup.

Instructions in **bold** apply to specific buttons on either the front panel or remote control of the iScan Duo. Instructions in *top line / bottom line* apply to information that is displayed on the Front Panel Display (FPD).

STEP 1 - Powering Up

Attach the removable power cord to the external power supply. Plug the removable power cord into a wall outlet or power conditioner, if applicable. Plug the small connector attached to the cable that comes out of the power supply into your iScan Duo. Your iScan Duo should power on and display *iScan Duo — DVDO* on the FPD. The Status LED on your iScan Duo will turn red indicating that there are no active inputs detected.

STEP 2 - Connecting the iScan Duo in your system

Displays with a Digital Input (HDMI or DVI-D)



HDMI



DVI-D

HDMI is backwards compatible with DVI-D with the use of either a cable or adapter. Connect the iScan Duo's HDMI 1 output to your display. If your display has an HDMI input, use an HDMI-to-HDMI cable. If your display has a DVI-D input, use an HDMI-to-DVI cable or adapter. The default output on the iScan Duo is HDMI 1. The iScan Duo automatically outputs the preferred output format of your display. Once connected, press the **MENU** button and you should see the iScan Duo's OSD.

Troubleshooting

1. What should I do if my iScan Duo is not functioning correctly?

Restore the iScan Duo to its factory default state.

a. Using the remote control:

- Press the **MENU** button
- Press the ▼ button until the FPD shows *Configuration*
- Press **ENTER**
- Press the ▼ button until the FPD shows *Factory Defaults*
- Press **ENTER**
- Press the ▼ button until the FPD shows *All Defaults*
- Press **ENTER**
- Press the ▼ button to select Yes
- Press **ENTER**

The iScan Duo will be restored to its factory default state.

b. Using the buttons on the front panel:

- Apply power to the iScan Duo
- Press the **MENU**, **EXIT** and **POWER** buttons simultaneously until the FPD shows *Factory Default — Please wait . . .*

2. Why is the blue Status LED blinking on the front panel of my iScan Duo?

The Status LED on the iScan Duo will blink blue if it is processing an HDCP protected signal on its HDMI inputs and it is unable to authenticate with the display. Verify that your display is HDCP-compliant. If your display is not HDCP-compliant then you will need to use the analog connections from your source. If your display is HDCP compliant, check your cabling and try new cables, if possible, or try cycling the power on your display or HDCP source to force reauthentication between your display and source.

3. Will I lose the settings on my iScan Duo if I update the software version?

The iScan Duo will typically not lose its settings after performing a software update. DVDO will inform users if a software update will erase the iScan Duo's settings. Please take note of your settings before updating your software.

Questions?

Contact us directly at help@dvdo.com or by phone at:

866.423.DVDO

(Monday - Friday, 9 am to 5 pm PST)



www.dvdo.com